



Minutes – Committee Meeting Saturday 7th June 2025

Present: Jenny Hydes (Chair), Roger Pearce (Secretary), Sam Dauncey (Treasurer), Carolyn Hill (Membership Secretary), Joan Russam, Ann Chelley, Keith Hall, David Allan & Janet McCombie plus Francis Walker (Finance Working Group).

There were **20** Members attending as observers, the details of whom are attached to these minutes.

1. Apologies for Absence

None

2. To approve the minutes of the meeting held on 3rd May 2025

The minutes had been circulated to all committee members. They were approved unanimously and then signed by the Chair.

3. Matters Arising

a. Report on the small soiree for New Residents to meet the Committee held on 3.6.25.

Jenny reported on this gathering, which appeared to be well received by all attending. Unfortunately, a few new residents had forgotten to attend. After committee members had paid £10 each for themselves and any partners, the outstanding balance of £119-35 was requested from HLRA funds and was duly approved.

Action: The Treasurer to send £119-35 to Jenny's personal account.

b. Result of the Electric Vehicle Survey undertaken by Adrian Hobbs on behalf of the Committee.

Adrian stated that he was impressed by the number of residents and staff that had responded, but was disappointed that, although Willow Gardens staff had participated, Gaye had refused to allow Hampshire Lakes staff to do so.

Overall, he had received 100 responses (HL Res: 75 & WG Staff: 25). Of these, 15 were expecting to purchase an Electric/Plug-in vehicle within the next two years. He felt that with this high proportion of interest, he would be able to take this survey to Anchor's Scrutiny Group, which will be meeting soon to look at potential suppliers.

The survey results are attached to these minutes as Appendix B

Action: (a) Adrian to take this Survey to Anchor's Scrutiny Group.

(b) Discuss with Gaye her apparent non-cooperation with the survey.



4. Reports on contact with local management

a. Meeting with Gaye on 6.5.25. (Roger)

Roger presented the report from this meeting (**attended by all the Committee**), which dealt with outstanding matters raised at the May committee meeting.

The notes from this meeting are attached to these minutes as Appendix A.

Action: Speak to Gaye re (4b). Which properties are to be dealt with prior to the main External Redecoration of the whole of Phase Two?

5. Treasurer's Report (Sam)

There should have been nothing to report but yesterday (6.6.25) there were two unexpected payments into the account (£20 from Russam JC and £33.99 from Walker FHD). The former was probably intended to be a contribution to HLE relating to the new residents' party and the latter, also for HLE, for the cost of the post-Moulin Rouge meal. These will be sorted out in the coming days.

6. Membership Secretary's Report (Carolyn)

This month we welcomed new residents June and Brian who have moved into 42 Oakleigh Square. With the AGM fast approaching, I will need to clearly advertise how subscriptions can be paid.(e.g. by online banking, cash or cheque).

Action: Following discussion, it was decided that this year, for a number of reasons, we should promote the use of online banking by BACS transfer. Carolyn will discuss her letter with Roger and Sam, before sending it out with the other AGM material.

7. Working Parties and Action Plans:

a. Reception & Bistro Areas (Jenny)

Dealing only with Reception at this stage, Gaye has shown Jenny a prepared design which she intends to use for a **general presentation to all residents**. Both Jenny and Joan were quite impressed by the design but were unsure about the proposed mural to be sited behind the Reception's desks.

Sam was also concerned about the constant loud chatter from the hairdressers which reverberates around the Reception area.

**Action: (a) Gaye to be encouraged to hold the presentation as soon as possible.
(b) Gaye to ensure, on residents' behalf ,that the hairdresser's door remains closed at all times.**

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b. Finance

(i) Communal Utilities (Francis)

Attempts to establish a dialogue with Anchor continue. Current issues: The interaction of utilities rates set by the Energy Group as charged to residents and Anchor (Care home. etc) and the rates used in the accounting systems is under investigation. Suggestions have been put forward to estimate the heating cost of the Wellness swimming pool and the electricity cost of the pumps used for water circulation. A meeting with the Energy Team is promised.

(ii) Wellness Centre Income (Joan)

The working group received a reply from Anchor after a delay of 5 months. Our reply, which has been shared with the committee, informed Anchor that this matter will continue to be pursued by the group.

Action: Circulate the response to all the Committee.

c. Wellness (Keith)

Nothing new to report this month, the two new classes “Mind with Shif” and Beth’s “Fitness with Music” have been well received. In response to a query concerning the additional safety rail in the pool, Keith said that he would seek an update from Annemarie.

Action: Keith to ascertain the position re the additional safety rail.

d. Bistro and Social Activities (Joan)

Bistro

There is still no sign of the new menu plan, or the smaller portions.

The June calendar indicated that on Friday 27th June the usual pub meal, *including fish and chips*, would be replaced by an Italian buffet. This came without any discussion with residents. Joan had questioned this and was informed that it was due to the Jazz evening on the **Monday** (23rd June) precluding a buffet on the **Tuesday** (24th). Other dates for the buffet were suggested but rejected.

There have been several complaints about this and, following general discussion, it was decided to send an urgent letter to Gaye expressing our great concern at this irrational decision.

Action: Urgent letter to be sent to Gaye

Entertainment

- Theatre Together organised a great day in London last Thursday, 30 residents enjoyed the musical Moulin Rouge and afterwards had dinner.
- We look forward to welcoming the Lions Dixieland Band for Jazz in the Park on Monday 23rd of June. Dominos will be supplying Pizzas.
- January is now on the web site.



e Maintenance (Roger)

All benches, cleaned and re-painted, have now been returned around the village, with the exception of the bench on the woodland walk, which has yet to be secured in its original site. Apart from these, there is nothing further to report, other than the matter of the long-awaited phase 2 balcony repairs, as discussed earlier!

f. Transport (Ann)

There is very little to report this month.

Terry, our driver, has been on sick leave for 3 weeks and we do not know when he will return. There is a question about our minibus parking in the White Lion car park on our Yateley Village day. I will speak to the Manager and confirm that permission has been granted.

Action: Ann to speak to Manager of the “White Lion”

g. Grounds and Garden

Life is never dull. When you look out of your window in the morning and see the colours of the lawns well-dressed, even though looking a little dry requiring a drop of rain (sprinkler). Sadly, due to the delay in receiving the additional funding (from HLRA), we were unable to progress with planting up the pond. Sadly, we will now have to wait until the Autumn. The water level in the pond remains to be of concern, but plans are under discussion to resolve this problem. The issues of the raised manhole covers and the “state of the swamp” area continue to require appropriate addressing.

There has been an instance of verbal abuse from a resident to Mike and Jack, which is totally unacceptable. This is a matter for the GM, but only if details of the particular resident are reported to her. Despite these ongoing problems, our gardeners remain enthusiastic and continue to improve the standard of the grounds.

Action: Speak to Gaye (a) to resolve the payment of this grant from HLRA, and (b) to make her aware of this apparent abuse to the gardeners (c) to discuss workable remedies for the manhole covers and the “swamp”.

8. Selection of third member to meet Gaye for this month’s meeting.

Keith volunteered for this role.

9. Request for Dates to Avoid in August and September

Roger requested this information, so that he could ensure the maximum attendance at our August Business Meeting and at the September AGM.

Action: Members to inform Roger of their dates as soon as possible.

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10. Any Other Business

a. Communication from Bishopstoke Park

Jenny explained that she had received a communication from Penny, the Chair of Bishopstoke Park's Residents Association, concerning: (i) How to manage a VDS scheme; (ii) An invitation to a Croquet Match; (iii) How to set up a Village Website.

Jenny stated that we would certainly accept the invitation to a Croquet Match and would seek to use the Village Minibus. In the meantime, she will invite Penny to come to Hampshire Lakes with some of her committee to meet her, Roger and a couple of other committee members.

Action: Jenny to respond to Penny as stated above.

b. Hampshire Lakes Volunteer Driver Scheme (HLVDS)

Keith informed the meeting that the VDS has been running for two years. The results for the last 12 months are quite amazing, and all the drivers should be congratulated on doing such a fantastic job. For the period **June 2024 to May 2025**, the drivers drove **2096 miles**. By using the VDS, instead of taxis, our residents had saved **£9269.32!**

Jenny proposed a vote of thanks from all residents for the sterling work undertaken by our team of volunteers and will write to Emrys with our thanks.

c. Babble and Speak

Keith informed the meeting that 35 residents had attended the session on Wednesday, when they were treated to an excellent presentation from Jenny and Brian Branson concerning their recent visit to South Africa and Isandlwanda in Zululand. There was, however, concern over the pressure on space for the number of seats required.

Action: Speak to Gaye to request the procedure for the layout of chairs at this monthly event and the possibility of having tables for 8 people at Happy Hour.

d. Title of GM's Hampshire Lakes Village News - Resident Communications

Sam expressed concern that the title of this document could cause confusion between it and the residents own "Lakes News". (now in its hundredth edition).

Action: Discuss with Gaye

The meeting closed at 11.45am, when Jenny invited non committee members to raise any concerns:

a. **Adrian Hobbs** raised the issue of our flood ditches requiring urgent attention.

Action: Speak to Gaye.

b. **Diana Duckworth** wished to express her personal thanks to the HLVDS for the assistance given to her over the past few months.

The meeting closed at 11.50.am.

11. Date of Next Meeting: Saturday 5th July 2025 at 10.30.am in the Library.