

Hampshire Lakes Residents' Association



Minutes – Committee Meeting Saturday 3rd May 2025

Present: Jenny Hydes (Chair), Roger Pearce (Secretary), Sam Dauncey (Treasurer), Carolyn Hill (Membership Secretary), Joan Russam, Ann Chelley, Keith Hall & Janet McCombie plus Francis Walker (Finance Working Group).

There were **24** Members attending as observers, the details of whom are attached to these minutes.

1. Apologies for Absence

David Allan.

2. To approve the minutes of the meeting held on 5th April 2025

The minutes had been circulated to all committee members. They were approved unanimously and then signed by the Chair.

3. Matters Arising

a. The meeting of all the committee with Gaye (scheduled for 15.4.25) was postponed due to the illness of Chair Jenny and has now been re-scheduled for **Tuesday 6.5.25 at 2.50.pm in Cottons.**

b. Gaye has said that the £500 grant, that we agreed last month towards the purchase of new plants, should be paid through her, as no member of staff should be given cash. Jenny responded by saying that we had a long tradition of residents purchasing plants and trees.

Action: Delay any payments until this has been discussed with Gaye.

4. Reports on contact with local management

a. Meeting with Gaye on 15.4.25. (Roger)

Roger presented the report from this meeting, which dealt with outstanding matters raised at the April committee meeting.

The notes from this meeting are attached to these minutes as Appendix A.

Action: Speak to Gaye re (1). Who has the authority to use the Sinking Fund without reference to HLRA?

& re (13) The apparent “concern” expressed to Gaye may have been the result of a misunderstanding by a confused resident.



5. Treasurer's Report (Sam)

Since the last meeting we have paid out £45 to replenish our stock of condolence and welcome cards, leaving the HLRA with total assets of £3365.18, including £200 in cash.

6. Membership Secretary's Report (Carolyn)

This month we welcomed Mrs Emiliana Sleeper to No 10 Elm Court, through her Son, who explained that she likes to be called Maria, and is in a wheelchair and also Mrs Caroline Kerslake who has moved into No 7 Pine Bank.

As there appears to be a bit of a mix up with regard to my new system, I have rearranged my schedule slightly to amend this and hopefully things will run more smoothly in future.

7. Working Parties and Action Plans:

a. Reception & Bistro Areas (Jenny)

Nothing to report, other than to note that we **urgently** need a Bistro that is more useful and user-friendly.

Action: Gaye again to be requested to expedite action on this project.

b. Finance

(i) Communal Utilities (Francis)

Nothing to report

(ii) Wellness Centre Income (Joan)

Nothing to report.

Action: Continue to request Gaye to expedite this response.

c. Wellness (Keith)

Following the departure of Nathan, Annemarie has successfully recruited two members of staff:

Shif will be working Monday, Wednesday, Thursday, Friday and Sunday.

Beth will be working on Tuesdays starting on the 6th May.

You will be pleased to know that with these two new instructors we can expect some new additions to the Wellness fitness programme. Take a look at Reception TV and the Website in a few days when the new information should be available

With the 2 new fitness instructors this means that the current Wellness hours will be maintained, and it will continue to open on Sundays. **Sunday Opening:** If you want to have a quiet and enjoyable session in the Pool or Gym, why don't you book yourself in for a Sunday session.



We would like to purchase a Golf Net for golfing practice and, should this be approved, we need to discuss the best location.

Action: As a result of this ambition, locations were discussed, with Keith agreeing to obtain an estimated cost of this item. **NB** Following the meeting a Golf Net was offered to HLRA free of charge.

d. Bistro and Social Activities (Joan)

Bistro

Nothing to report, other than to note that there is no sign yet of a new Summer menu and that Saturday evenings are improving with a better standard of food. However, we would still like the Bistro to **open every Saturday**.

Entertainment

- A most enjoyable visit to see Phantom of the Opera took place last Wednesday and afterwards everyone had a meal before returning home at 8.30pm.
- The celebrations for VE day are sold out and we are looking forward to a great evening organised by Jenny and Chris. The D Day Dollies will be singing all the old war time favourites.
- Following a meeting of the working group, the entertainment programme until January is now on the website.

e. Maintenance (Roger)

You may have noticed the return of the benches around the village. These have been cleaned and re-painted. Although these have not necessarily been placed in the exact position as before, Gaye is keen to ensure that they are strategically distanced to assist those walkers who may require regular rests enroute, etc. Hopefully you will have noticed the appearance of the "Duck" signs on each side of the bridge!

Apart from these, there is nothing further to report, other than the matter of the long-awaited phase 2 balcony repairs! We must also note how pleased we are to learn that Trevor will be returning to work this coming Tuesday.

f. Transport (Ann)

The new timetable introduced last month did have a few teething problems, which have now been addressed. A separate timetable will be printed each month and will be displayed in Cottons, Reception **and on the Website**. We have had positive reports on the changes to the venues and will continue to monitor them. A visit to Redfield's Garden Centre will be included in the June timetable.

Hampshire Lakes Residents' Association



At this point, Diana Duckworth interjected to inform the meeting that the loading platform on the larger minibus had developed a fault, with the result that the smaller vehicle was the only alternative and is, of course, inaccessible to a number of our residents!

Action: Gaye to be approached to ensure that this fault is corrected as soon as possible.

g. Grounds and Garden (David) – read by Roger, in David's absence

We should take a moment to recognise the fantastic hard work and dedication of our gardening team at Hampshire Lakes. Their efforts have truly transformed our outdoor spaces, creating beautiful and welcoming areas for everyone to enjoy.

The recent addition of a buggy and trailer has greatly improved the team's ability to work, significantly reducing travel time between sites and enabling more efficient garden maintenance and development.

Looking ahead, we are excited to announce our future plans for the gardens. One key project is the installation of a new water irrigation system, drawing water from the local stream to help keep the pond topped up throughout the year. Thanks to recently secured funding, we will soon be able to complete the pond project and extend the gardens all the way to the main reception area. Any additional resources will be used to enhance and complete other local garden spaces, ensuring that Hampshire Lakes continues to flourish for everyone's enjoyment.

In relation to the water irrigation system, may I request the finance to purchase a water pump to extract water from the stream adjacent to the lake.

In the absence of David, Keith explained the practicalities involved with this request and believed that Mike was seeking estimates for discussion with Gaye.

8. Arrangements for a Small Soiree to invite New Residents to meet the Committee.

Jenny informed the meeting that this has now been scheduled for **Tuesday 3rd June at 5.30.pm in the Library**. To keep the overall cost down for the committee members, Jenny will purchase the food and drink, with the cost subsequently split between the members. She will also obtain a list from Gaye of the names of the residents who have arrived at Hampshire Lakes in the past two years.

Action: Jenny to make the necessary arrangements.

9. Any Other Business

a. Roger: Who will be cutting back the foliage along our part of the riverbank?

b. Sam: As it would appear the current staff are being run ragged, when will the vacancies be filled?

c. Roger : I will shortly be requesting September "dates to avoid" from committee members, so that I can schedule our AGM when the maximum number will be available.

d. Roger: Reinforced Julie's request for photos, etc, in connection with the montage she is preparing for VE Day.

Hampshire Lakes Residents' Association



e. **Joan:** Requested that the carpets throughout the corridors in Oakleigh Square be cleaned, as these are now in a very dirty condition.

Action: Speak to Gaye re: a, b and e.

The meeting closed at 11.20.am, when Jenny invited non committee members to raise any concerns.

- a. **Adrian Hobbs** informed the meeting that Anchor's EV Project has re-commenced, with tender documents being prepared. Although there may not now be a trial at Hampshire Lakes, decisions are being taken as to how the 3000 EV Chargers can be spread over the 1700 locations. To boost our chances of obtaining the maximum charger (2 or 3?) he will prepare a proforma to be sent to each apartment requesting the occupant's likelihood of purchasing an electric vehicle in the future. This information, when collated will assist in making our case to Anchor.
- b. **Diana Duckworth** raised the issue of the lids of the Black refuse bins being left in a downward position, as this makes it very difficult for residents to lift when disposing of their rubbish bags.
- c. **Norma Heather** raised the issue of the two apartments with leaky toilets that are causing headaches for our maintenance team, as there are no hatches to allow access to the problem areas.
- d. **Jo Taylor** stated that in relation to the purchase of plants, she had purchased items for the orchard herself which she then gave to Mike.

Action: Speak to Gaye re: b and c.

The meeting closed at 11.35.am.

10. Date of Next Meeting: Saturday 7th June 2025 at 10.30.am in the Library.