

## **HAMPSHIRE LAKES VOLUNTEER DRIVER SCHEME (HLVDS) – How the scheme works**

The Residents' Association has set up a volunteer drivers' scheme (HLVDS) which can be used by residents who do not have their own transport and need to visit the doctors, hospitals or their dentist or optician. (It does not extend to trips to the shops or other similar visits as Anchor itself provides regular bus services for most of these occasions.)

Residents who use the service will pay a charge to the driver based on 50p per mile and this is payable when the journey is completed. Residents are also asked if they have blue badges (disabled stickers) to make them available to the driver for the journey.

**A resident can make use of the service by telephoning Emrys Parry on 4596/07768 444336 who will arrange for a driver to make contact with you. When you telephone, Emrys will require from you, your name and telephone number, your address, where you wish to go to, and the date of your appointment.**

**If a resident has any special needs, then instead of contacting Emrys they should make contact with Tracey Gill Extn 750 who will make the necessary arrangements.**

Residents should give as much notice as possible of any proposed visit to ensure that someone will be available to take them. This is the list of information we will need from you.

The benefit of membership of Good Neighbour Network (GNN) is that HLVDS drivers (recognised by their distinct GNN car passes) and their passengers have in addition to being insured whilst driving (under their comprehensive car insurance provider) comprehensive public liability insurance cover whilst out of their vehicles.

<b>Your Name:</b>	
<b>Address:</b>	
<b>Your Hampshire Lakes telephone number:</b>	<b>4 .....</b>
<b>Destination:</b>	
<b>Date you require driver assistance:</b>	
<b>Pick up Time &amp; Estimated Finish</b>	
<b>Additional information</b> Bringing a Walker/Carer Accompanying/Blue Badge etc.	

Once a volunteer driver has been assigned the driver will telephone you for some more detailed information and tell you the cost of the journey.

For other destinations the driver will calculate the fee at 50p per mile at the end of the journey. Drivers can either wait for a resident whilst they attend their appointment or can return at an agreed time. If two return journeys are made the charge is doubled.

Based on a charge of 50p per mile charges will be as shown on the next page.

On a residents first request for assistance Emrys Parry will explain briefly the HLVDS Data Protection policy. A full copy of the policy is available on the Hampshire Lakes website.

<b><u>Hampshire Lakes To Location</u></b>	<b><u>HLVDS Return Charge</u></b>
Oakley Health Blackwater	£2
Oakley Health Tesimond Drive (Waitrose)	£2
Oakley Health Medical Centre Yateley	£1
Frimley Park Hospital	£6
Fleet Hospital	£5
Aldershot Centre for Health	£9
Heatherwood Hospital	£11
Wexham Park	£26
Specsavers Camberley	£4
Specsavers, Bracknell	£8
Farnborough	£7
Farnham Hospital and Centre for Health	£13